
COMMUNITY SERVICES COMMITTEE**AGENDA**

Date of Meeting: Monday, February 12, 2001 **Enquiry:** Rosalind Dyers
Time: 9:30 a.m. **Committee Administrator**
Location: Committee Room 2 **392-8018**
City Hall
100 Queen Street West

**DECLARATIONS OF INTEREST PURSUANT TO
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

CONFIRMATION OF MINUTES.

DEPUTATIONS. List to be Distributed at Meeting

COMMUNICATIONS/REPORTS.

1. CAPITAL AND OPERATING BUDGETS. - 2:00 P.M.

Presentations on the Capital and Operating Budgets with respect to:

- Ambulance Services
- Fire Services
- Community and Neighbourhood Services, viz:
 - Children's Services;
 - Homes for the Aged;
 - Shelter, Housing and Support;
 - Toronto Housing Company;
 - Social Development and Administration; and
 - Social Services.

- (NOTE: (a) **Capital and Operating Budget Material will be distributed as soon as it is available.)**
- (b) **The following briefing deferred from the previous meeting will be incorporated into the presentations on the Capital and Operating Budgets:**
- **Children's Services;**
 - **Homes for the Aged;**
 - **Social Development and Administration; and**
 - **Social Services.)**

2. APPOINTMENTS TO THE COMMUNITY SERVICES GRANTS APPEALS SUB-COMMITTEE.

City Clerk
(January 11, 2001)

Recommending that three Members of the Community Services Committee be appointed to serve on the Community Services Grants Appeals Sub-Committee for a term of office expiring on May 31, 2002, in order to hear appeals on the 2001/2002 grants programs under the purview of the Community Services Committee.

3. OPERATION OF PROTOCOL FOR LATE NIGHT ENTERTAINMENT EVENTS.

Commissioner of Urban Development Services
(January 18, 2001)

Responding to the request to provide a report after six months of operation regarding the Protocol for Late Night Entertainment Events; concluding that the protocol has ensured that City-owned venues are checked and that Police, Fire and Emergency Medical Services are present to the extent determined by those agencies; that there does not appear to have been widespread adoption with respect to private property, but that potential changes in provincial legislation may well enable licensing of such events, at which point use of the protocol could be made a condition of licensing; and recommending that the report be received for information.

4. AMENDMENTS TO EMERGENCY PLANNING BY-LAW NO. 47-1998 AND REVISIONS TO THE CITY OF TORONTO EMERGENCY PLAN.

Commissioner of Works and Emergency Services
(January 2, 2001)

Advising of revisions made to the City of Toronto Emergency Plan to reflect the current organizational structure and responsibilities of the Toronto Emergency Planning Office, and of the need to seek Council approval for amendments to the City's Emergency Planning By-law No. 47-1998 in regard thereto; and recommending that:

- (1) approval be given to amend the By-law to add the Manager, Emergency Planning, City of Toronto Emergency Planning Office, as a member of the Toronto Emergency Planning Committee established by the By-law;
- (2) those portions of the report addressing revisions to the Plan be received for information; and
- (3) authority be given to introduce the necessary Bill at Council.

5. RESPONSE TO REQUEST FOR REPORT - EMERGENCY SERVICES ON THE WATERFRONT.

Commissioner of Works and Emergency Services,
Fire Chief, and
General Manager, Toronto Emergency Medical Services
(January 18, 2001)

Responding to the request of the Community Services Committee on September 14, 2000, to report on various issues respecting Emergency Services on the Waterfront, in particular with respect to staffing levels and equipment operated by the Marine Unit of the Toronto Fire Services during 1999, 2000, projections for 2001, and supplemented by information on the staffing and activities of Toronto Emergency Medical Services and the Toronto Police Marine Unit; and recommending that the report be received as information.

6. TORONTO EMS RESPONSE TO RECOMMENDATIONS ARISING FROM THE FLEUELLING INQUEST, AND IN RESPONSE TO QUESTIONS RAISED ON EFFORTS TO DEAL WITH OVERCROWDING OF HOSPITAL EMERGENCY DEPARTMENTS.

Commissioner of Works and Emergency Services
(January 23, 2001)

Providing a response to recommendations arising out of the inquest into the death of Mr. Joshua Fleuelling, as well as a response to questions raised in a brief from Councillor Maria Augimeri on Toronto EMS efforts to deal with overcrowding of Hospital Emergency Departments; and recommending that:

- (1) the following report be received by City Council, and
- (2) specific recommendations that may have a financial implication be considered as part of the 2001 Operating Budget and 2001-2005 Capital Works Budget.

7. AGREEMENT BETWEEN SUNNYBROOK AND WOMEN'S COLLEGE HEALTH SCIENCES CENTRE AND TORONTO FIRE SERVICES FOR FIRE FIGHTER TRAINING IN DEFIBRILLATION AND MEDICAL EMERGENCY SKILLS.

Commissioner of Works and Emergency Services and the Fire Chief
(January 22, 2001)

Requesting approval for the continuation and formalization by way of a written agreement with Sunnybrook and Women's College Health Sciences Centre, whose staff will teach defibrillation and other medical services as required for Toronto Fire Services; noting that appropriate financing in the amount of \$139,405.60 has been provided for in the 2001 Operating Budget of Toronto Fire Services; and recommending that:

- (1) Council approve that Sunnybrook staff continue to provide training and accreditation in defibrillation skills to Toronto Fire Services staff; and
- (2) Council authorize and direct the appropriate City officials to execute the agreement with Sunnybrook and Women's College Health Sciences Centre.

8. REMOVAL OF FIRE ALARM PULL STATIONS AT 275 SHUTER STREET.

Commissioner of Works and Emergency Services and the Fire Chief
(January 15, 2001)

Recommending that approval be given to Toronto Fire Services staff to work out a program with the staff of the Metropolitan Toronto Housing Corporation respecting its building at 275 Shuter Street to remove the fire alarm pull stations contained within.

9. TORONTO FOOD CHARTER AND FOOD AND HUNGER ACTION COMMITTEE PHASE II REPORT.

Councillor Pam McConnell and Councillor Chris Korwin-Kuczynski,
Co-Chairs, Food and Hunger Action Committee
(January 25, 2001)

Submitting the Toronto Food Charter and the Food and Hunger Action Committee's Phase II report; and recommending that:

- (1) Toronto Council adopt the Toronto Food Charter;
- (2) Toronto Council adopt the Food and Hunger Action Committee's Phase II report;
- (3) that the Commissioner of Community and Neighbourhood Services co-ordinate an interdepartmental response to the Food and Hunger Action Committee's Phase II report and report back through the budget process on the implications of the recommendations in the report for the 2001 budget; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

(NOTE: COPIES OF THE AFOREMENTIONED TORONTO FOOD CHARTER AND THE FOOD AND HUNGER ACTION COMMITTEE'S PHASE II REPORT WILL BE DISTRIBUTED TO MEMBERS OF COUNCIL AS SOON AS IT IS AVAILABLE.)

10. DEVELOPMENT OF A CHILD CARE CENTRE AT 5200 YONGE STREET.

Commissioner of Community and Neighbourhood Services
(January 25, 2001)

Respecting the development of a child care centre and a family resource program at 5200 Yonge Street; noting that construction was included as part of the approved Capital Budget since 2000, and that funding for the project has been allocated in the Child Care Capital Reserve with the original source of funds coming from Sam-Sor Enterprises Inc. and Imperial Oil Limited; and recommending that:

- (1) authority to issue a tender for construction be granted in order to proceed with the completion of the child care centre at 5200 Yonge Street;
- (2) authority be granted to enter into a contract with City Centre Child Care to operate a child care program and a resource centre on the said location on terms satisfactory to the Commissioner of Community and Neighbourhood Services and the City Solicitor; and
- (3) the appropriate City officials take the necessary action to give effect thereto.

11. EXTENSION OF CHILD CARE SUBSIDIES TO RECREATIONAL PROGRAMS FOR SCHOOL-AGED CHILDREN.

Commissioner of Community and Neighbourhood Services
(January 24, 2001)

Advising that on September 29, 2000, the Community Services Department received notification from the Province of a regulation amendment under The Day Nurseries Act that allows child care fee subsidies to be used by school-aged children in recreation programs; outlining the implications of this policy change for the City; and recommending that the report be received for information.

12. YOUTH REPRESENTATION ON THE CHILDREN AND YOUTH ACTION COMMITTEE.

Commissioner of Community and Neighbourhood Services
(January 25, 2001)

Respecting youth representation on the Children and Youth Action Committee; and recommending that:

- (1) Council approve increasing the membership of the Children and Youth Action Committee by appointing additional representatives of agencies serving youth;
- (2) Council approve the appointment of two representatives of the Toronto Youth Cabinet as members of the Children and Youth Action Committee; and
- (3) the appropriate City Officials be authorized and directed to take the necessary action to give effect thereto.

13. RESPONSE TO THE NOTICE OF MOTION TO SUBMIT AN APPLICATION FOR A NEW HOME FOR THE AGED (WARD 35 - SCARBOROUGH SOUTHWEST).

Commissioner of Community and Neighbourhood Services

(January 24, 2001)

Providing an update on the staff actions taken since the Council direction on October 3, 4, 5, 6, 10 and 11, 2000, to submit the City's intention to the Ministry of Health and Long Term Care (MOHLTC) to apply to build and operate a new long term care facility; noting that the application is in response to the third and final Request for Proposals released by the Ministry; advising that the site identified in the application is the triangular parcel of land, located at the northwest corner of St. Clair and Midland Avenues; outlining the financial implications with respect to the construction and operation of such a facility; and recommending that:

- (1) City Council formally reconfirm its support for the application for the construction and ongoing operation of a new 178-bed long term care facility to be located on the City-owned property located at the northwest corner of St. Clair and Midland Avenues, and communicate this support to the MOHLTC as required by the application process, by the March 15, 2001 deadline;
- (2) City Council recognize that the Capital Budget for the project is projected at \$24.0 M (with \$13.35 M in MOHLTC funding towards the cost of construction), and would result in a required cashflow for the period 2002 to 2004;
- (3) City Council recognize that the Operating Budget for the project is projected at \$7.77 M annually (with a \$1.07 M net cost to support the operation of the new Home), that would become operational in the year 2004;
- (4) this report be referred to the Budget Advisory Committee for their deliberations and decisions in considering multi-year priorities of all of the projects for the City;
- (5) contingent upon MOHLTC approval of the City's application, and in consideration of the very significant time constraints associated with the

MOHLTC approval process, staff be directed to report directly to City Council regarding the next steps required;

- (6) contingent upon MOHLTC approval of the City's proposal:
 - (a) City Council support the notion of a Community Facilities Official Plan designation on the triangular parcel of land located at the northwest corner of St. Clair and Midland Avenues; and
 - (b) staff be directed to submit the additional planning applications (i.e., Zoning By-Law Amendment and Site Plan Control approval) required to support this Official Plan designation and to develop this land with a long term care facility; and
- (7) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

14. TORONTO REPORT CARD ON HOMELESSNESS 2001.

Commissioner of Community and Neighbourhood Services
(January 25, 2001)

Submitting the Toronto Report Card on Homelessness 2001; and recommending that:

- (1) Council adopt the recommendations of the Toronto Report Card on Homelessness 2001, specifically that the City of Toronto:
 - (a) forward this Report Card to the federal and provincial governments, municipalities in the Greater Toronto Area and community stakeholders including funders and service providers;
 - (b) forward this Report Card to all of the federal, provincial and territorial housing ministers with a request to join the City of Toronto in pressing for a National Housing Strategy;
 - (c) request that the Mayor present this Report Card to the Big City Mayors' Caucus and the Prime Minister at their meeting scheduled for February 25, 2001;
 - (d) continue to participate in the Federation of Canadian Municipalities National Policy Options Team and provide the necessary support for the Big City Mayors' efforts;

- (e) urge all Toronto City Councillors to bring together groups in their communities to explore ways in which to provide further assistance in the City's efforts to help people who are homeless;
 - (f) reaffirm its commitment to maintaining a maximum 90 percent occupancy rate in the emergency shelter system as established by City Council in June 1999;
 - (g) continue to develop emergency shelter services for high risk and under-served groups including couples, gay and transgendered people, people with pets and people requiring harm reduction facilities;
 - (h) continue to support community participation and active involvement of homeless and socially isolated people in City committees;
 - (i) urge the federal government to:
 - (i) fund the proposed Assisted Rental Program at the level suggested in the FCM National Affordable Housing Strategy (October 2000), while maintaining the production volumes suggested in the election platform; and
 - (ii) recognize all non-federal sources as matching contributions in the proposed Assisted Rental Program, including provincial and municipal tax reductions targeted to affordable housing, provincial funding of supportive housing and private contributions;
 - (j) urge the provincial government to:
 - (i) collaborate with the federal government, the municipal sector, and the Federation of Canadian Municipalities, to ensure delivery of the Assisted Rental Program as soon as possible;
 - (ii) provide funding for more hospital and community-based mental health supports and addictions services;
 - (iii) provide additional funding for supportive and transitional housing for people with mental health and addiction issues; and
 - (iv) restore rent control legislation to help protect affordable rental housing stock in Toronto;
- (2) Toronto Council approve production of the Toronto Report Card on Homelessness on a biannual basis with brief update reports in the intervening years; and

- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

(NOTE: A COPY OF THE TORONTO REPORT CARD ON HOMELESSNESS 2001 WAS FORWARDED TO MEMBERS OF COUNCIL ONLY, AND A COPY THEREOF IS ON FILE IN THE OFFICE OF THE CITY CLERK.)

15. RESPONSE TO THE TORONTO DISASTER RELIEF COMMITTEE'S "STATE OF THE DISASTER" REPORT.

Commissioner of Community and Neighbourhood Services
(January 25, 2001)

Responding to the concerns raised in the Toronto Disaster Relief Committee's report "State of the Disaster" pertaining to the City of Toronto's emergency shelter response to homelessness; and recommending that:

- (1) staff conduct a review of current Hostel Standards and report to the Community Services Committee in the fall of 2001;
- (2) staff from Toronto Parks and Recreation, Toronto Public Health and the Shelter, Housing and Support Division review the recently completed inventory of toilet, shower, bathing and towel programs operated by the Parks and Recreation Division and assess opportunities for improved interagency co-ordination and improved access for the homeless;
- (3) options be explored to establish additional access points to emergency shelter and other services as part of an overall approach to helping people leave the street;
- (4) the Shelter, Housing and Support Division review the benefits provided through the emergency shelter and Out of the Cold system and report to the Community Services Committee in the fall of 2001 as part of an overall approach to ensuring access to income and shelter benefits for people who are homeless; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

16. EMERGENCY SHELTER CAPACITY ISSUES.

Councillor Jack Layton,
Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons
(January 25, 2001)

Advising that the Advisory Committee on Homeless and Socially Isolated Persons on January 22, 2001, identified a number of urgent issues related to people who are homeless and requested that the Community Services Committee endorse the following recommendations:

- (1) that the City approve the immediate addition of 300 beds to the emergency shelter system to address the shortfall this winter; and that the City consider opening space at Metro Hall for this purpose or to approach the federal government for use of either the Moss Park or Fort York Armouries; and
- (2) in an effort to try and determine accurate numbers on the availability of emergency shelter beds, that Toronto Hostel Services be asked to work with emergency shelter operators to determine a practice whereby shelter beds are counted at 11:00 p.m. instead of in the morning as is the current practice.

17. SQUEEGEE WORKING YOUTH MOBILIZATION PROGRAM.

City Auditor
(December 22, 2000)

Responding to the request of Council to audit and assess the value of the Squeegee Working Youth Mobilization Program; advising that funding in the amount of \$170,000.00 will be in the Community and Neighbourhood Services Department's 2001 Operating Budget request, which is subject to Council's approval; and recommending that:

- (1) funding for the 2001 Squeegee Working Youth Mobilization Program be approved as part of the year 2001 budget process, subject to the following:
 - (a) the Commissioner of Community and Neighbourhood Services prepare a work plan including specific timetables relating to the implementation of the recommendations contained in the evaluation report prepared by the Canadian Training Institute; and
 - (b) the implementation of the recommendations contained in this report;

- (2) future program evaluations of the Squeegee Working Youth Mobilization Program, as well as future evaluations for other similar projects, include a “value for money” component in its evaluation process; and further that program evaluations be required to consider the economy of modules, as well as their effectiveness in attaining performance objectives;
- (3) the Squeegee Working Youth Mobilization Program modules administered by various community agencies be evaluated in terms of their effectiveness on the basis outlined in the body of this report;
- (4) specific budgetary controls be initiated in regard to the operation of each module; and that such budgetary controls include an ongoing review process in order to ensure that costs are in accordance with the budget;
- (5) management information systems currently administered by Youthlink be adapted and utilized in order to incorporate specific program objectives as required by the City of Toronto and Human Resources Development Canada;
- (6) management information systems be adapted and utilized to facilitate the ongoing evaluation of the Squeegee Working Youth Mobilization Program; and that detailed evaluations which demonstrate the success or otherwise of the program be reported to the Commissioner of Community and Neighbourhood Services either on a quarterly basis or subsequent to each training module; and
- (7) this report be forwarded to the Audit Committee for information.

17a. IMPLEMENTATION OF THE CITY AUDITOR’S RECOMMENDATIONS REGARDING THE SQUEEGEE WORKING YOUTH MOBILIZATION PROGRAM.

Commissioner of Community and Neighbourhood Services
(January 22, 2001)

Providing a response to the final evaluation report on the Squeegee Working Youth Mobilization (SWYM) Program, based on the separate evaluations of the program carried out by the Canadian Training Institute and the City Auditor; and recommending that:

- (1) the City Auditor’s recommendation to approve the funding for the Squeegee Working Youth Mobilization Program as part of the year 2001 budget process be endorsed by the Community Services Committee;
- (2) a work plan including specific timetables relating to the implementation of the recommendations contained in the evaluation reports prepared by the Canadian

- Training Institute and the report prepared by the City Auditor be developed and submitted; and
- (3) the appropriate City officials be authorized and directed to take necessary action to give effect thereto.

18. UPDATE ON ONTARIO WORKS EMPLOYMENT ASSISTANCE PROGRAMS AND SERVICES.

Commissioner of Community and Neighbourhood Services
(January 24, 2001)

Providing an update on Toronto Social Services efforts to further improve the delivery of Employment Assistance programs and services; and recommending that:

- (1) City Council endorse the overall approach and directions set out in this report, including the principles, guidelines and criteria in Attachment A, as the basis for the successful delivery of Employment Assistance programs and services to Ontario Works clients; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

19. LEARNING ENRICHMENT FOUNDATION DEMONSTRATION PILOT PROJECT: CONTRACT RECONCILIATION.

Commissioner of Community and Neighbourhood Services
(January 24, 2001)

Providing an update on Toronto Social Services' completion of the financial reconciliation of the Ontario Works demonstration project undertaken by the Learning Enrichment Foundation; and recommending that:

- (1) Toronto Social Services, in conjunction with Ministry of Community and Social Services officials, continue its work with the Learning Enrichment Foundation to effect the final reconciliation as dictated by the terms of the Demonstration Project contract; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

20. UPDATE ON NATIONAL CHILD BENEFIT SUPPLEMENT STRATEGY.

Commissioner of Community and Neighbourhood Services
(January 25, 2001)

Providing an update on the implementation of the National Child Benefit Supplement (NCBS) in Toronto; and recommending that:

- (1) (i) City Council reconfirm that the City's savings from the implementation of the National Child Benefit Supplement be reinvested in the continuation of the Shelter Fund program (\$9.6 million) and child care supports (\$2.2 million) as outlined in this report for 2001, contingent on the level of actual NCBS savings;
- (ii) the reinvestment strategy in subsequent years be reported to Council for endorsement; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

21. CO-ORDINATING EMPLOYMENT SERVICES IN TORONTO.

Commissioner of Community and Neighbourhood Services
(January 12, 2001)

Submitting a copy of a report, entitled "Combining Efforts, Co-ordinating Employment Services in Toronto", dated January 2001, prepared by the intergovernmental Joint Senior Steering Committee (comprised of Toronto Social Services, Ontario Ministry of Training, Colleges and Universities, and Human Resources Development Canada); noting that the report details the collaborative progress of the three levels of government in maximizing the efficiency and quality of employment service delivery in the City of Toronto; and recommending that the report be received for information.

22. QUOTATION FOR FOURTEEN DIGITAL SCANNERS AND RELATED SOFTWARE.

Commissioner of Community and Neighbourhood Services
and the Chief Financial Officer and Treasurer
(January 24, 2001)

Recommending that the quotation submitted by RICOH Canada for the supply, delivery, installation and integration of fourteen Digital Scanners and related Software, on a rental basis for five years for Community Services' "Digital Document Management Solution" for seven Children's Services locations within the City of Toronto, be accepted at the total price of \$574,839.00 shown, including all taxes and charges, being the lowest quotation received.

ANY OTHER MATTERS.