
COMMUNITY SERVICES COMMITTEE
AGENDA

Date of Meeting: Thursday, October 10, 2002 **Enquiry:** Rosalind Dyers
Time: 9:30 a.m. **Committee Administrator**
Location: Committee Room 1 **416-392-8018**
City Hall
100 Queen Street West

**DECLARATIONS OF INTEREST PURSUANT TO
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

CONFIRMATION OF MINUTES.

DEPUTATIONS: **List to be Distributed at Meeting**

PRESENTATIONS:

COMMUNICATIONS/REPORTS.

**1. REQUEST FOR PROPOSALS FOR THE ACQUISITION OF REPLACEMENT
AMBULANCES.**

Commissioner of Works and Emergency Services
and the Chief Financial Officer and Treasurer
(September 26, 2002)

Respecting the results of the Request for Proposals for supply and delivery of thirty replacement ambulances for each of the years 2003, and 2004 and 2005; noting that the purchase will be contingent on the approval of the 2003 Operating Budget, and that the funding for the optional years will be included in the subsequent years' budget submissions; and recommending that:

- (1) the firm of Crestline Coach Limited be awarded the contract to supply thirty (30) gasoline powered ambulances for 2003, inclusive of any conversion charges, in the amount of \$3,234,473.42 including all taxes and charges, being the only proponent submitting a proposal with the gasoline powered chassis option;
- (2) the option to purchase thirty (30) vehicles in each of the years 2004 and 2005 be included in the contract in the total amount of \$3,343,426.12 and \$3,450,489.36 respectively including all taxes and charges; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

2. INTEGRATED FIRE AND POLICE RADIO COMMUNICATIONS SYSTEM - SIX-MONTH STATUS REPORT.

City Clerk

(September 19, 2002)

Advising that the Policy and Finance Committee on September 19, 2002, received a joint report (June 28, 2002) from the Commissioner of Works and Emergency Services, the Fire Chief and the Chief of Police respecting the Integrated Fire and Police Radio Communications six-month status report; and directed that such report be forwarded to the Community Services Committee for information.

3. CHILDREN AND YOUTH ACTION COMMITTEE - REPORT CARD 2002 AND 2003 ACTION PLAN.

City Clerk

(September 26, 2002)

Advising that the Children and Youth Action Committee on September 25, 2002, recommended to the Community Services Committee, the Economic Development and Parks Committee, and the Board of Health the adoption of the recommendations contained in the communication dated September 25, 2002, from Councillor Pam McConnell, Chair, Policy Sub-Committee, Children and Youth Action Committee, respecting the Report Card 2002 and the 2003 Action Plan.

(NOTE: A copy of the Report Card 2002 will be distributed to all Members of Council as soon as it is available.)

4. CHANGES TO MEMBERSHIP - CHILDREN AND YOUTH ACTION COMMITTEE.

Councillor Olivia Chow
Children and Youth Advocate
 (September 25, 2002)

Recommending the appointment of the following to the Children and Youth Action Committee:

- (1) Elizabeth Yohannan, representing the Community Social Planning Council of Toronto, replacing Kazi Hoque; and
- (2) Appointments to the Youth Section:
 - Karen Positano, Youthlink Inner City;
 - Leigh Moore, East Metro Youth Services, representing the Youth Advocacy Coalition of Toronto (YACT);
 - Chezlie Alexander, Scarborough Youth Resource Centre;
 - Jan Steele, Youth Clinical Services;
 - Helen Antoniou, Operation Springboard, representing the East Toronto Youth Task Group; Alternate: Ed Castro;

and further that the Toronto Youth Cabinet elected the following representatives to the Youth Section for 2002-2003:

- Clara Chow; and
- Vinny Fernandes.

5. DELEGATION OF AUTHORITY TO THE CITY SOLICITOR TO COMMENCE LEGAL PROCEEDINGS TO RECOVER CHILD CARE SUBSIDY OVERPAYMENT.

City Solicitor
 (September 23, 2002)

Respecting a child care subsidy overpayment of \$57,227.63 by K.L. and A.B.; and recommending that:

- (1) authority be granted to the City Solicitor to continue legal proceedings already commenced, to ratify any action already made, to appeal any decision where warranted, to discontinue or settle such claim or action where it is concluded that it is reasonable to do so and to execute any documents in furtherance thereof; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

6. TORONTO IMMIGRATION AND SETTLEMENT COMMUNICATIONS FRAMEWORK.

Commissioner of Community and Neighbourhood Services,
Commissioner of Corporate Services and the Chief Administrative Officer
 (September 10, 2002)

Outlining the content and identifying the costs of a Toronto communications framework that will further assist and promote successful settlement and integration of immigrants, including their economic integration; and recommending that:

- (1) Council adopt this report as the framework for the City's immigration and settlement communications messages and activities;
- (2) City departments and divisions as well as agencies, boards and commissions, in consultation with Corporate Communications, be guided by the immigration and settlement communications framework when informing the general public, City Councillors and staff, the business sector, all orders of government and immigrants regarding matters relating to immigration to Toronto, settlement in Toronto and integration into the economic mainstream;
- (3) the interdepartmental work group (Social Development and Administration, Strategic and Corporate Policy, Corporate Communications, Toronto Public Health, Economic Development, City Planning, Parks and Recreation, Social Services) that developed the framework be expanded to include other departments and divisions (Homes for the Aged, Children's Services, Shelter, Housing and Support, Works and Emergency Services) to guide the implementation and ongoing evaluation of the immigration and settlement communications framework;
- (4) departments and divisions continue to build on current work and identify both excellent practices and areas that require further attention for communicating to and about immigrants;
- (5) the City of Toronto Web site be enhanced to support immigration and settlement as follows:

- Phase 1: \$5,000.00 be allocated from the Corporate Communications 2002 budget to translate material (key messages, accounts of newcomer experiences) into the appropriate newcomer language groups and French (as outlined in the City's multilingual policy) for use on a new immigration and settlement portal on the City of Toronto Web site;
 - Phase 2: by June 2003, Corporate Communications and other staff as appropriate consult each City department regarding appropriate service information to be translated into appropriate newcomer languages and French for the immigration and settlement portal, each of these descriptions to be linked to department Web pages and that such descriptions then be added to the immigration and settlement portal; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

7. ONTARIO HUMAN RIGHTS COMMISSION'S POLICY ON DISCRIMINATION AGAINST OLDER PERSONS BECAUSE OF AGE, ARISING FROM THE ONTARIO HUMAN RIGHTS CODE.

Commissioner of Community and Neighbourhood Services
(September 25, 2002)

Respecting the recently-released Policy on Discrimination Against Older Persons Because of Age from the Ontario Human Rights Commission, as it relates to present protections in the Ontario Human Rights Code, and the Commission's Public Awareness Campaign on Ageism launched in June 2002; and recommending that this report be referred to the Seniors' Advocate, the Advisory Committee on Homes for the Aged and the Toronto Seniors' Assembly for their consideration and appropriate action.

8. UPDATE ON ONTARIO WORKS INCENTIVE FUND PROJECTS: KIDS @ COMPUTERS SCHOLARSHIP PROJECT AND YOUTH-AT-RISK INITIATIVES.

Commissioner of Community and Neighbourhood Services
(September 24, 2002)

Providing an update on the Ontario Works Incentive Fund projects; in particular the Kids @ Computers Scholarship Project and Youth-At-Risk initiatives; and recommending that:

- (1) City Council endorse the creation of a project infrastructure for the Kids @ Computers Scholarship Project, as discussed in this report, including the creation of a Senior Advisory Group to provide advice and guidance through senior staff from Toronto Fire Services, Toronto Public Library, Economic Development,

Culture and Tourism, Toronto Community Housing Corporation, and Toronto Social Services;

- (2) City Council establish an obligatory reserve fund, called the “Kids @ Computers Scholarship Project Reserve Fund,” for the purpose of providing funding for the Kids @ Computers Scholarship Project as discussed in this report.
- (3) Municipal Code Chapter 227 (Reserves and Reserve Funds) be amended by adding the “Kids @ Computers Scholarship Project Reserve Fund” to Schedule ‘C’ – Obligatory;
- (4) Toronto Social Services continue to implement the Kids @ Computers Scholarship Project as discussed in this report;
- (5) the estimated \$14.2 million Toronto Social Services is anticipating from the Province over a two-year period (2002-2003) for exceeding 2001-2002 OW placement targets be allocated as follows:
 - (i) \$9.1 million to be contributed to the Kids @ Computers Scholarship Project Reserve Fund to sustain the Kids @ Computers Scholarship Project beyond 2003; and
 - (ii) \$5.1 million to address the needs of at-risk youth populations, and related food and hunger and safety issues in disadvantaged communities;
- (6) the Commissioner of Community and Neighbourhood Services report back to Council as appropriate on subsequent phases of the Kids @ Computers Scholarship Project;
- (7) recommendations for the funding of projects for at-risk youth populations and related food and hunger and safety issues in disadvantaged communities be developed using the same modified grants allocation process that was used in the selection of projects in 2002; and
- (8) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto, and that leave be granted for the introduction of any necessary bills in Council to give effect thereto.

9. RENEWED TERMS OF REFERENCE AND MEMBERSHIP FOR THE ADVISORY COMMITTEE ON HOMELESS AND SOCIALLY ISOLATED PERSONS.

Commissioner of Community and Neighbourhood Services
(September 25, 2002)

Submitting revised Terms of Reference and Membership for the Advisory Committee on Homeless and Socially Isolated Persons; and recommending that:

- (1) Council approve the Terms of Reference for the Advisory Committee on Homeless and Socially Isolated Persons as attached in Appendix A;
- (2) Council approve the Membership List for the Advisory Committee on Homeless and Socially Isolated Persons as attached in Appendix B; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

10. THE CITY OF VANCOUVER'S 20 PERCENT POLICY ON THE PROVISION OF AFFORDABLE RENTAL HOUSING - IMPLICATIONS FOR TORONTO.

City Clerk

(September 13, 2002)

Advising that the Planning and Transportation Committee on September 9, 2002, received a joint report dated August 15, 2002, from the Commissioner of Community and Neighbourhood Services respecting the City of Vancouver's 20 percent policy to provide affordable rental housing as part of major new developments; and directed that a copy thereof be forwarded to the Community Services Committee for information.



COMMUNITY SERVICES COMMITTEE

SUPPLEMENTARY AGENDA

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COMMUNICATIONS/REPORTS.

- 11. THREE EMERGENCY SHELTER PROJECTS FROM SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE (SCPI) FUNDING ENVELOPE AND ONE TRANSITIONAL HOUSING PROJECT: ALLOCATION FROM THE CAPITAL REVOLVING FUND (CRF):
MARY'S HOME - WARD 27 TORONTO CENTRE-ROSEDALE;
SOJOURN HOUSE - WARD 28 TORONTO-ROSEDALE;
STRACHAN HOUSE - WARD 19 TRINITY-SPADINA; AND
EVANGEL HALL - WARD 20 TRINITY-SPADINA.**

Commissioner of Community and Neighbourhood Services
(October 3, 2002)

Respecting three emergency shelter projects from the Supporting Communities Partnership Initiative funding envelope and one Transitional Housing Project allocation from the Capital Revolving Fund; and recommending that:

- (1) the business case submitted by Evangel Hall, or another person, corporation or entity associated with and controlled by it and acceptable to the Commissioner of Community and Neighbourhood Services (collectively "Evangel Hall"), be accepted and approved under the *Let's Build* program as an affordable housing project for the development and provision of approximately 84 transitional housing units as part of a building to be built and operated at 552-556 Adelaide Street West, Toronto;

- (2) the business case submitted by the Society of St. Vincent de Paul, Toronto Central Council, or another person, corporation or entity associated with and controlled by it and acceptable to the Commissioner of Community and Neighbourhood Services (collectively “St. Vincent”), be accepted and approved under the Hostel Services program as an emergency shelter project for the development and provision of approximately 38 beds to be provided at 70 Gerrard Street East, City of Toronto;
- (3) the business case submitted by the MUC Shelter Corporation Inc., operating as "Sojourn House", or another person, corporation or entity associated with and controlled by it and acceptable to the Commissioner of Community and Neighbourhood Services (collectively “Sojourn House”), be accepted under the Hostel Services program as an emergency shelter project for the development and provision of approximately 100 beds to be built and provided at 101 Ontario Street, Toronto;
- (4) the business case submitted by the Homes First Society (collectively “Homes First”) or another person, corporation or entity with and controlled by it and acceptable to the Commissioner of Community and Neighbourhood Services be accepted under the Hostel Services program as an emergency shelter project for the renovation of space at 805A Wellington Street West for the provision of 7 beds;
- (5) for the purpose of securing transitional housing at 552-556 Adelaide Street West, Toronto, Council authorize and authority be granted to the Commissioner of Community and Neighbourhood Services to provide a loan and/or a grant by way of a forgivable loan or any combination thereof, of up to \$1,950,000.00 from the Capital Revolving Fund (CRF) to Evangel Hall, on terms and conditions and priority of registration satisfactory to the Commissioner, in a form acceptable to the City Solicitor;
- (6) for the purpose of securing emergency shelter accommodation at 70 Gerrard Street East, Council authorize and authority be granted to the Commissioner of Community and Neighbourhood Services to provide a grant by way of forgivable loan of up to \$400,000.00 from the SCPI Emergency Shelter Envelope to St. Vincent, on terms and conditions and priority of registration satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor;
- (7) for the purpose of securing emergency shelter accommodation at 101 Ontario Street, Council authorize and authority be granted to the Commissioner of Community and Neighbourhood Services to provide a grant by way of forgivable loan of up to \$2,000,000.00 from the SCPI Emergency Shelter Envelope to Sojourn House, on terms and conditions and priority of registration satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor;

- (8) for the purpose of securing emergency shelter accommodation at 805A Wellington Street West, Council authorize and authority be granted to the Commissioner of Community and Neighbourhood Services to provide a grant by way of forgivable loan of up to \$195,000.00 from the SCPI Emergency Shelter Envelope to Homes First, on terms and conditions and priority of registration satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor;
- (9) the loan and/or grants by way of forgivable loan (or combination thereof) as detailed in Recommendations Nos. (5), (6), (7) and (8), are deemed to be in the interests of the municipality;
- (10) Council authorize the Commissioner of Community and Neighbourhood Services to negotiate and approve and the Commissioner of Community and Neighbourhood Services be delegated authority to enter into a loan and grant agreement and affordable housing agreement with Evangel Hall for the development and provision of transitional housing and such other agreements or related documentation deemed necessary or desirable by the Commissioner of Community and Neighbourhood Services, in consultation with the City Solicitor, to give effect to the foregoing including, without limitation, prior mortgage commitments and postponement and priority agreements, all on such terms and conditions as are satisfactory to the Commissioner of Community and Neighbourhood Services, in his discretion, in a form acceptable to the City Solicitor;
- (11) Council authorize the Commissioner of Community and Neighbourhood Services to negotiate and approve and the Commissioner of Community and Neighbourhood Services be delegated authority to enter into the respective SCPI funding agreements with St. Vincent, Sojourn House and Homes First for the development and provision of emergency shelter accommodation and such other agreements or related documentation deemed necessary or desirable by the Commissioner of Community and Neighbourhood Services, in consultation with the City Solicitor, to give effect to the foregoing including, without limitation, prior mortgage commitments and postponement and priority agreement, all on such terms and conditions as are satisfactory to the Commissioner of Community and Neighbourhood Services, in his discretion, in a form acceptable to the City Solicitor;
- (12) the disbursement of funding authorized hereunder to the respective proponent(s) be subject to the Commissioner of Community and Neighbourhood Services receiving from the respective proponent(s) final construction/development budgets and operating costs, evidence of all necessary or desirable project mortgage financing commitment(s) and evidence of their respective project(s) having received all planning and development and other approvals deemed necessary or desirable by the Commissioner of Community and Neighbourhood Services, and subject to the respective proponent(s) having entered into all

necessary or desirable agreements as described above, all of which shall be on terms and conditions and in substance satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor;

- (13) the Commissioner of Community and Neighbourhood Services be authorized to terminate any funding or loan and grant agreement or related arrangement with any proponent(s) above-mentioned at any time prior to commencement of construction of their respective project(s), if, in the opinion of the Commissioner of Community and Neighbourhood Services, changes in projected costs or other project-related circumstances could potentially prevent the achievement of an economically and socially sustainable transitional housing project or emergency shelters as outlined in the projects' respective business plans or if other project-related matters, including, without limitation, institutional mortgage financing commitments and postponement and priority agreements, are not satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor; and
- (14) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

12. UPDATE ON PERFORMANCE MEASUREMENT FOR HOMELESS PROGRAMS AND SERVICES.

Commissioner of Community and Neighbourhood Services
(September 21, 2002)

Providing an update on a new performance measurement system being implemented by the Shelter, Housing and Support Division with organizations that receive funding to deliver homeless programs and services; noting that this system will enhance accountability for funding spent on homeless programs and services, provide performance information for the City in its role as service manager, and provide information to individual organizations to allow for continuous improvement; and recommending that the report be received for information.

13. ANNUAL PROGRESS REPORT ON LET'S BUILD AFFORDABLE HOUSING DEVELOPMENT.

Commissioner of Community and Neighbourhood Services
(October 2, 2002)

Providing an annual update on recent achievements and upcoming activity under the City's Let's Build initiative, including the Capital Revolving Fund for Affordable Housing; and recommending that this report be received for information.

14. UPDATE ON ADDITIONAL GRANTS OF \$10,000.00 OR MORE UNDER THE TENANT SUPPORT GRANTS PROGRAM - DECISIONS OF THE ONTARIO MUNICIPAL BOARD AND THE DIVISIONAL COURT.

City Clerk

(September 30, 2002)

Advising that the Tenant Defence Sub-Committee on September 30, 2002, recommended to the Community Services Committee the adoption of a report dated September 17, 2002, from the Commissioner of Community and Neighbourhood Services providing an update on the decisions rendered by the Ontario Municipal Board and the Divisional Court in cases for which tenant groups received approval of an additional grant of \$10,000.00 or more under the Tenant Support Grants Program for the cost of obtaining legal representation, and wherein it recommended that:

- (1) the Chair of the Tenant Defence Sub-Committee write to the Minister of Municipal Affairs and Housing, requesting that he amend the rules under the *Tenant Protection Act* pertaining to above-guideline rent increase applications based on extraordinary utility cost increases, by placing limits on the amount of rent increases and the length of time the landlords are allowed to pass the increases onto tenants to ensure fairness to and protection of tenants;
- (2) this report be submitted to the Community Services Committee, and Council, for information; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

15. EMERGENCY HOMELESSNESS PILOT PROJECT - PROCESS FOR FOCUS GROUP AND ELIGIBILITY CRITERIA.

City Clerk

(October 7, 2002)

Advising that City Council on October 1, 2 and 3, 2002, referred a Motion by Councillor Sutherland, seconded by Councillor Feldman respecting an Emergency Homelessness Pilot Project - Process for Focus Group and Eligibility Criteria, and wherein it recommended as follows:

“NOW THEREFORE BE IT RESOLVED THAT Toronto City Council direct the Chief Administrative Officer to submit a report back to Council on the process used to determine the focus group for the Emergency Homelessness Pilot Project;

AND BE IT FURTHER RESOLVED THAT Toronto City Council direct the Commissioner of Community and Neighbourhood Services to submit a report back to Council outlining the eligibility criteria for the Emergency Homelessness Pilot Project.”

16. TORONTO PARENT NETWORK.

Ms. Cathy Dandy
Toronto Parent Network
(October 4, 2002)

Requesting the opportunity to address the Community Services Committee with respect to issues facing children in Toronto’s schools.